|  |  |
| --- | --- |
| Step 1:  Before opening the door – use the spyhole, or a window - to see who is there.  If you have a door chain – put this on first.  You don’t have to answer the door if you don’t want to. | [Image result for looking through doorspy hole"](https://www.google.co.uk/url?sa=i&url=https://www.alamy.com/stock-photo-woman-looking-through-a-spy-hole-in-a-front-door-14455123.html&psig=AOvVaw1xhThc3P8ueYZ2Kk_75gi-&ust=1574330852374000&source=images&cd=vfe&ved=0CAIQjRxqFwoTCLCAxc3F-OUCFQAAAAAdAAAAABAE)  [Image result for door chain on door"](https://www.google.co.uk/url?sa=i&url=https://www.max6mum-security.com/sliding-door-chains/&psig=AOvVaw3V2t4zcqTBlJ0cqoF1lYjx&ust=1574331145753000&source=images&cd=vfe&ved=0CAIQjRxqFwoTCNj5itjG-OUCFQAAAAAdAAAAABAE) |
| Step 2:  If it’s someone you are expecting – like a repairs person – ask to see their ID before letting them in.  If you are unsure – ask them to wait outside while you call the company they work for - to check who they are. The telephone number will be on the ID card. | [Image result for boiler engineer at door](http://www.google.co.uk/url?sa=i&rct=j&q=&esrc=s&source=images&cd=&ved=2ahUKEwiVrrSy4u_fAhWQmbQKHct9Cq0QjRx6BAgBEAU&url=http://www.sbselectrical.co.uk/heating-plumbing/&psig=AOvVaw0OBu_zczawSZWeppBeEVXX&ust=1547641057738161)  Photo ID Card Design to suite your individual needs, powerful or ... |
| Step 3:  Keep information to yourself – don’t tell people if you live alone, or answer questions about what times you are normally home or at work.  Sales people often like to come in - to have more time to sell you things you probably don’t need. Be polite, but firm – ask them to leave if you are not interested.  Call the Police – 999 – if you are feeling unsafe. | Disabled woman pressured by door-to-door energy salesman  The Pros and Cons of 999 Going Digital | immediate future |
| Speak to the Housing Team if you would like some further information.  We can give you some handy stickers for your door - to try and stop unwanted visitors. | No Cold Calling Sticker Request – The Bowthorpe News |